



***Resolve to Solve, Inc.***  
***Conflict Resolution Services***  
2450 Atlanta Hwy.,  
Suite 202  
Cumming GA 30040

Phone: 770-888-7150  
Fax: 770-888-7859  
Email: [resolvetosolve@yahoo.com](mailto:resolvetosolve@yahoo.com)  
Web: [www.resolvetosolve.com](http://www.resolvetosolve.com)

## **Executive Summary**

Resolve to Solve, Inc, (R2S) was founded in October of 2001 by Pamela Anderson, as a small but efficient conflict resolution services company. R2S has handled all types of disputes including family, workplace, neighborhood, business to business, personal injury and government issues. President and Founder, Pamela Anderson has mediated over seven thousand cases in her thirteen plus year career in dispute resolution. In addition, R2S offers state-approved mediation training courses and Human Resources training courses. R2S has been offering these training programs since 2001 and has successfully trained hundreds of participants.

Service providers of Resolve to Solve, Inc. believe it is paramount to operate with the highest standards of ethics, professionalism, integrity, neutrality and impartiality. All mediators are required to sign a contract of confidentiality, agreeing to comply with the Georgia Office of Dispute Resolution's ethics and the Model Standards of Conduct for Mediators. All mediators are also required and expected to disclose any conflicts at the earliest opportunity and obtain consent to proceed. Any parties involved in mediation where a potential conflict exists are asked to provide an acknowledgement of the potential conflict and provide consent to proceed.

Pamela is the Senior Mediator, with thirteen (13) years of experience mediating cases, ten years (10) as Lead Trainer, and handles all human resource decisions for R2S. Pamela is also a Divorce Coach and a Parent Coordinator. Shalon Coffey, recently hired provides support and assistance for all mediation and training projects. She also mediates cases. Keith Massiah and Peter Maloney provide assistance in training courses and mediation services. Jessica Czekela provides various forms of administrative support. Additional sub-contractors have been used on previous projects.

Resolve to Solve, Inc. has trained and /or mediated for private clients, corporations, federal agencies, state agencies and internationally in Ireland. Our priority is to provide quality services to all individuals. R2S takes immense pride in guiding people through the storms in their lives toward creative solutions.